



911 Data Recovery ~ Data Recovery Authorization

9803 HWY 242 Suite 200 #242, Conroe, Texas 77385, (936) 760-9110



Customer Info:

*Name _____

*Email _____

*Preferred Phone# _____

Company _____

Address _____

City _____ Zip _____

Media Information:

Please provide as much information about the drive and date to be recovered as possible.

Windows MAC Linux iOS Android

Is this media the boot drive for the system YES / NO

Is this recovery for Court/Attorney evidence YES / NO

Make _____ Model _____

Serial # _____ Size _____ GB/TB

Cloud Acct if Applicable _____

Password _____ PIN _____

Data Needed "Everything" (is not an acceptable answer)

Terms & Conditions:

Initial Analysis Fee \$25.00

LAB Analysis Fee \$100

These FEEs are applied to any completed recovery cost.

Visit <https://911datarecovery.org/details.html> for details.

Payments made online at:

<https://911DataRecovery.org/billpay.html>

Ticket # _____ Fee \$ 25 []

LAB # _____ Fee \$ 100 []

COST	SALE
Cost _____	Sale _____
Media _____	Media _____
Sales Tax _____	Sales Tax _____
Total _____	Total _____

Completed _____

Approved [] Declined [] Failed [] Returned []

This **AGREEMENT** is made by and between 911 Data Recovery, its partners and subsidiaries, hereinafter referred to as 911 Data Recovery, and the client named above, hereinafter referred to as CLIENT. **DATA RECOVERY IS NOT GUARANTEED:** 911 Data Recovery agrees to use its best effort to attempt said recovery, and CLIENT agrees that 911 Data Recovery is in no way liable in the event 911 Data Recovery is unsuccessful in recovering data on the data storage devices. 911 Data Recovery assumes no liability for damage to CLIENT's property during shipment or for uninsured shipments.

MANUFACTURER WARRANTY MAY BE VOID ON MEDIUM: Although most manufacturers will honor product warranties following data recovery procedures, in no way shall 911 Data Recovery be liable if CLIENT's manufacturer warranty is VOID due to any action taken by 911 Data Recovery.

SERVICES ESTIMATE: 911 Data Recovery agrees to evaluate media for data recovery at a pre-quoted cost of **\$100.00 per medium**. Following the evaluation, 911 Data Recovery will furnish CLIENT with a written recovery proposal containing a guaranteed-not-to-exceed the determined data recovery cost. Upon written approval of the cost estimate by CLIENT, 911 Data Recovery will proceed with the recovery.

PAYMENT: CLIENT agrees to pay 911 Data Recovery for all services provided to CLIENT following CLIENT's acceptance of the written recovery proposal. All fees are quoted in US currency.

ONLINE PAYMENTS - <http://www.TxFSI.com/BillPay.html>

DATA SECURITY: CLIENT data remains property of the CLIENT at all times. 911 Data Recovery will only access said data in an attempt to determine viability during recovery efforts. 911 Data Recovery holds all CLIENT data in strict confidence. A copy of recovered data is maintained in a secure manner for a period of thirty (30) days following recovery to allow CLIENT sufficient time to create a copy of the data, and to guard against failure of return media or damage in transit. 911 Data Recovery will destroy copies of CLIENT data at the end of thirty (30) days following return to client, and the media will be securely erased to Department of Defense standards so as to prevent subsequent recovery of the data from the storage media.

DATA TRANSPORT MEDIA: Recovered data will be returned on a media device of mutual agreement at the time of recovery. The cost of said device will be in addition to data recovery cost listed above, and will be determined by the amount of data storage needed to save the recovered data.

ABANDONED HARDWARE: All items left with 911 Data Recovery will be considered abandoned and the property of 911 Data Recovery to dispose of as deemed by 911 Data Recovery in the event that CLIENT does not respond or lay claim within thirty (30) days of last confirmed communication.

ENTIRE AGREEMENT AND ENFORCEMENT: This Agreement (including any Addenda) constitutes the entire agreement as to its subject matter and supersedes all prior and contemporaneous oral and written agreements. All changes to this Agreement must be made in writing and signed by both parties and, accordingly, any terms on CLIENT's ordering documents shall be of no force or effect. In any action to enforce this Agreement, the prevailing party shall be entitled to recover its costs and expenses, including reasonable attorney's fees. **LAW:** This Agreement shall be construed under and in accordance with the laws of the State of Texas, and all obligations of the Parties created in this Agreement are performable in Montgomery County, Texas, United States of America.

Signature _____



dated this _____ day of _____ 20____